



PATENT

Customer No. 22,852

Attorney Docket No. 5793.3027-00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

10/B

In re Application of:

Frank D. LORTSCHER et al.

Application No.: 09/781,198

Filed: February 13, 2001

For: SYSTEM AND METHOD FOR  
MANAGING CONSUMER  
INFORMATION

Group Art Unit: 3629

Examiner: Igor Borissov

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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FEB 24 2004

GROUP 3600

Sir:

AMENDMENT

In reply to the Office Action mailed November 19, 2003, please amend the application as follows:

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2 of this paper.

**Remarks** begin on page 34 of this paper.

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02/23/2004 EFLORES 00000022 09781198

01 FC:1201 344.00 OP  
02 FC:1202 432.00 OP